



**MEMO**

DATE: September 08, 2010

TO: Whom it may concern

FROM: *Mark French*  
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SUBJECT: Letter of Reference

The maintenance service provider, Clean Service, uses the appropriate maintenance procedures for our modular floorcovering. Clean Service follows the recommended maintenance guidelines established by InterfaceFlor Commercial for our products. These guidelines are also recommended by the Carpet and Rug Institute. Proper care and maintenance of our modular flooring is essential for maximizing the appearance and prolonging the useful life of our products. Clean Service is not a subsidiary of Interface Inc. nor is it affiliated with Interface Inc. in any manner. Please feel free to contact me directly with any questions.

